# Commonwealth of Massachusetts Center for Health Information & Analysis (CHIA) Non-Government Agency Application for Data

This application is to be used by all applicants, except Government Agencies, as defined in 957 CMR 5.02.

<u>NOTE</u>: In order for your application to be processed, you must submit the required application fee. Please consult the fee schedules for APCD and Case Mix data for the appropriate fee amount. A remittance form with instructions for submitting the application fee is available on the CHIA website.

#### I. GENERAL INFORMATION

| APPLICANT INFORMATION                      |   |
|--|---|
| Applicant Name:                            | Pranav Mehta  |
| Title:                                     | SVP Product and Massachusetts Market  |
| Organization:                              | Harvard Pilgrim Health Care   |
| Project Title:                             | MA Market and Medical Cost Assessments  |
| Date of Application:                       | Friday February 28, 2014; Revised May 6, 2014   |
| Project Objectives (240 character limit)   | Our objective is to apply the data we receive to inform us on how we might continue making our plans affordable and accessible, particularly in providing consumers with what they want in terms of network-based products. |
| Project Research Questions (if applicable) | 1.<br>2.<br>3.  |

Please indicate if you are a Researcher, Payer, Provider, Provider Organization or Other entity and whether you are seeking data pursuant to <u>957 CMR 5.04</u> (De-Identified Data), <u>957 CMR 5.05</u> (Direct Patient Identifiers for Treatment or Coordination of Care), or <u>957 CMR 5.06</u> (Discretionary Release).

|   | Researcher                       |   |   |
|---|----------------------------------|---|---|
|   |                                  | Χ | 957 CMR 5.04 (De-identified Data)         |
| Χ | Payer                            | _ |   |
|   |                                  |   | 957 CMR 5.05 (Direct Patient Identifiers) |
|   | Provider / Provider Organization |   |   |
|   |                                  |   | 957 CMR 5.06 (Discretionary Release)      |
|   | Other                            |   |   |

## **II. PROJECT SUMMARY**

Briefly describe the purpose of your project and how you will use the requested CHIA data to accomplish your purpose.

We would like access to CHIA data to identify both areas where our medical cost structure, including payment/reimbursement models, varies with Massachusetts industry standards and how travel for service patterns aligns with our expectations. We plan to look across medical claims, provider networks, member eligibility, and product/benefit structures to specify where

we can make internal improvements that will benefit consumers through either reduced premiums or plan designs better suited to their needs when seeking in-network care.

# **III. FILES REQUESTED**

Please indicate the databases from which you seek data, the Level(s) and Year(s) of data sought.

| ALL PAYER CLAIMS<br>DATABASE                         | Level 1 <sup>1</sup> or 2 <sup>2</sup>          | Single or Multiple<br>Use      | Year(s) Of Data Requested<br>Current Yrs. Available<br>2009 - 2012 |
|--|---|--------------------------------|--|
| Medical Claims                                       | Level 1  Level 2                                | Single                         | ▼ 2009 ▼ 2010 ▼ 2011 ▼ 2012  |
| Pharmacy Claims                                      | Level 1 Level 2                                 | Single                         | 2009 2010 2011 2012  |
| Dental Claims  Member Eligibility  Provider  Product | Level 2 Level 2 Level 2 Level 2 Level 2 Level 2 | Select  Single  Single  Single | ▼ 2009 ▼ 2010 ▼ 2011 ▼ 2012  |

| CASEMIX              | Level 1 - 6   | Fiscal Years Requested |
|----------------------|---|------------------------|
|                      | Level 1 – No Identifiable Data Elements                           |                        |
|                      | Level 2 – Unique Physician Number (UPN)                           |                        |
| Inpatient Discharge  | Level 3 – Unique Health Information Number (UHIN)                 |                        |
| mpanene z icenia. ge | Level 4 – UHIN and UPN  |                        |
|                      | Level 5 – Date(s) of Admission; Discharge; Significant Procedures |                        |
|                      | Level 6 – Date of Birth; Medical Record Number; Billing Number    |                        |
|                      | Level 1 – No Identifiable Data Elements                           |                        |
| Outpatient           | Level 2 – Unique Physician Number (UPN)                           |                        |
| Observation          | Level 3 – Unique Health Information Number (UHIN)                 |                        |
|                      | Level 4 – UHIN and UPN  |                        |

<sup>&</sup>lt;sup>1</sup> Level 1 Data: De-identified data containing information that does not identify an individual patient and with respect to which there is no reasonable basis to believe the data can be used to identify an individual patient. This data is de-identified using standards and methods required by HIPAA.

<sup>&</sup>lt;sup>2</sup> Level 2 (and above) Data: Includes those data elements that pose a risk of re-identification of an individual patient.

APCD Release Version 2.0 – Application Published 01.09.2014 Level 5 – Date(s) of Admission; Discharge; Significant Procedures Level 6 - Date of Birth; Medical Record Number; Billing Number Level 1 – No Identifiable Data Elements Level 2 - Unique Physician Number (UPN) Level 3 – Unique Health Information Number (UHIN) Emergency Department Level 4 - UHIN and UPN; Stated Reason for Visit Level 5 – Date(s) of Admission; Discharge; Significant Procedures Level 6 - Date of Birth; Medical Record Number; Billing Number IV. FEE INFORMATION Please consult the fee schedules for APCD (Administrative Bulletin 13-11) and Case Mix data (Administrative Bulletin 13-09) and select from the following options: **APCD Applicants Only** Academic Researcher Others (Single Use) Χ Others (Multiple Use) **Case Mix Applicants Only** Single Use Χ Limited Multiple Use Multiple Use Are you requesting a fee waiver? Yes No Χ If yes, please submit a letter stating the basis for your request. V. REQUESTED DATA ELEMENTS [APCD Only] State and federal privacy laws limit the use of individually identifiable data to the minimum amount of data needed to accomplish a specific project objective. Please use the APCD Data Specification Workbook to identify which data elements you would like to request and attach this document to your application. VI. MEDICAID DATA [APCD Only] Please indicate here whether you are seeking Medicaid Data: Yes

No

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| conn                               | will be forwarded to MassHealth for a determination as to whether the proposed use of the data is directly ected to the administration of the Medicaid program. MassHealth may impose additional requirements on cants for Medicaid data as necessary to ensure compliance with federal laws and regulations regarding Medicaid.  |
|------------------------------------|---|
|                                    | MEDICARE DATA se indicate here whether you are seeking Medicare Data: Yes   |
| directindir<br>you a<br>and conust | Care data may only be disseminated to state agencies and/or entities conducting research projects that are ted and partially funded by the state if such research projects would allow for a Privacy Board or an IRB to make the ngs listed at 45 CFR 164.512(i)(2)(ii) if the anticipated data recipient were to apply for the data from CMS directly. If are requesting Medicare data, please explain how your research project is directed and partially funded by the state describe in detail why your proposed project meets the criteria set forth in 45 CFR 164.512(i)(2)(ii). Applicants describe how they will use the data and inform CHIA where the data will be housed. CHIA must be informed if the has been physically moved, transmitted, or disclosed. |
| Appli                              | cants seeking Medicare data must complete a Medicare Request Form.  |
|                                    | cants approved to receive Medicare data will be required to execute an Addendum to CHIA's standard data use ement, containing terms and conditions required by CHIA's data use agreement with CMS.  |

## VIII. DIRECT PATIENT IDENTIFIERS<sup>3</sup>

State and federal privacy laws may require the consent of Data Subjects prior to the release of any Direct Patient Identifiers. If you are requesting data that includes Direct Patient Identifiers, please provide documentation of patient consent or your basis for asserting that patient consent is not required.

## IX. REQUESTS PURSUANT TO 957 CMR 5.04

Payers, providers, provider organizations and researchers seeking access to Level 1 (de-identified) data are required to describe how they will use such data for the purposes of lowering total medical expenses, coordinating care, benchmarking, quality analysis or other administrative research purposes. Please provide this information below.

<sup>&</sup>lt;sup>3</sup> <u>Direct Patient Identifiers</u>. Personal information, such as name, social security number, and date of birth, that uniquely identifies an individual or that can be combined with other readily available information to uniquely identify an individual.

Benchmarking medical spend and utilization across geographies and products, disease states and provider types with an eye on lowering medical costs and designing better products while better meeting market needs

#### X. FILTERS

If you are requesting APCD elements from Level 2 or above, describe any filters you are requesting to use in order to limit your request to the minimum set of records necessary to complete your project. (For example, you may only need individuals whose age is less than 21, claims for hospital services only, or only claims from small group projects.)

| APCD FILE              | DATA ELEMENT(S) FOR WHICH FILTERS ARE REQUESTED | RANGE OF VALUES REQUESTED |
|------------------------|---|---------------------------|
| Medical Claims         |   |                           |
| Pharmacy Claims        |   |                           |
| Dental Claims          |   |                           |
| Membership Eligibility |   |                           |
| Provider               |   |                           |
| Product                |   |                           |

#### XI. PURPOSE AND INTENDED USE

1. Please explain why completing your project is in the public interest.

With an increased understanding of both our relative medical cost structure and consumers' referral patterns, we will be in a better position to pinpoint areas for improvement that can translate to reduced healthcare expenditures and more cost effective insurance premiums for Massachusetts residents.

- 2. **Attach** a brief (1-2 pages) description of your research methodology. (This description will not be posted on the internet.)
- 3. Has your project received approval from your organization's Institutional Review Board (IRB)?

|   | Yes, and a copy of the approval letter is attached to this application. |
|---|---|
|   | No, the IRB will review the project on                                  |
| V | No, this project is not subject to IRB review.                          |
|   | No, my organization does not have an IRB.                               |

# XII. APPLICANT QUALIFICATIONS

1. Describe your qualifications to perform the research described or accomplish the intended use of CHIA data.

- HPHC is a payer with significant analytical and clinical expertise to analyze and drive to the right conclusions
- HPHC will leverage both its internal informatics, clinical and other resources as well as rely selectively on external consultants to complete the analysis in a timely manner
- 2. Attach résumés or curriculum vitae of the applicant/principal investigator, key contributors, and of all individuals who will have access to the data. (These attachments will not be posted on the internet.)



XIV.

## XIII. DATA LINKAGE AND FURTHER DATA ABSTRACTION

|     | [     | Does your project require linking the CHIA Data to another dataset?  ☐ Yes  ← No   |
|-----|-------|--|
|     | [     | If yes, will the CHIA Data be linked to other patient level data or with aggregate data (e.g. Census data)?<br>□ Patient Level Data<br>□ Aggregate Data  |
|     | 3.    | If yes, please identify all linkages proposed and explain the reasons(s) that the linkage is necessary to accomplish the purpose of the project.   |
|     | 4.    | If yes, please identify the specific steps you will take to prevent the identification of individual patients in the linked dataset.   |
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| 1.  |       | scribe your plans to publish or otherwise disclose CHIA Data, or any data derived or extracted from such data any paper, report, website, statistical tabulation, seminar, conference, or other setting. |
|     |       | Reports from this project will be for HPHC's internal use and will not be published. Data will not be disclosed.   |
| 2.  |       | Il the results of your analysis be publicly available to any interested party? Please describe how an interested rty will obtain your analysis and, if applicable, the amount of the fee.                |
|     |       | Reports are for internal purposes only, however HPHC will be willing to brief CHIA on our  |

|          | findings.                                     |   |
|----------|---|---|
| 3.       | Will you use the data fo                      | r consulting purposes?  |
| X<br>sup | No – while a consultir<br>pport HPHC research | ng firm is supporting analytics, they will not use the data for any purpose other than to |
| 4.       |   | dard report products using the data?  |
| X        | Yes<br>No                                     |   |
| 5.       |   | tware product using the data?   |
| X        | Yes<br>No                                     |   |
| 6.       | If you have answered "y                       | res" to questions 3, 4 or 5, please describe the types of products, services or studies.  |
|          |   |   |
|          |   |   |
|          |   |   |
|          |   |   |
| XV. U    | SE OF AGENTS AND/OR                           | CONTRACTORS   |
| Third-F  | Party Vendors. Provide th                     | ne following information for all agents and contractors who will work with the CHIA Da    |
|          |   |   |
|          | Company Name:                                 | Boston Consulting Group   |
|          | Contact Person:                               | Giridhar Rao  |
|          | Title:  | Partner and Managing Director   |
|          | Address:                                      | 315 Park Avenue South, NY,NY 10010  |
|          | Telephone Number:                             | 646 448 7699  |
|          | E-mail Address:                               | Rao.giri@bcg.com  |
|          | Organization Website:                         | www.bcg.com   |
| 7.       | Will the agent/contra                         | ctor have access to the data at a location other than your location or in an off-site ser |
|          | and/or database?                              |   |
|          | □ Yes   |   |
|          | X No  |   |
| 8.       | Describe the tasks and p                      | products assigned to this agent or contractor for this project.                           |
|          | Contractor                                    | will be supporting analytics involving the requested data and jointly work with           |
|          | the Harvard                                   | Pilgrim team to synthesize the analysis   |

9. Describe the qualifications of this agent or contractor to perform such tasks or deliver such products.

APCD Release Version 2.0 – Application Published 01.09.2014

Healthcare consultants and analysts with significant experience in analytics and benchmarking assessments for health care companies at the national and regional level

10. Describe your oversight and monitoring of the activity and actions of this agent or subcontractor.

Sub-contractor team is onsite at HPHC with daily oversight from HPHC